CLAIMS

A method for providing a messaging service on a computer petwork, the method comprising the steps of:

- (a) routing a message to a messaging server
- (b) providing the message to a relay server when the message is undeliverable to the messaging server; and
- (c) re-routing the message from the relay server to the messaging server when operational.
 - 2. The method of Claim 1 further comprising:
- (d) invoking another messaging server when the message is undeliverable to the messaging server in step (c).
 - 3. The method of Claim 2/further comprising:
 - (e) routing the message to the other messaging server of step (d).
- 4. The method of Claim 3: further comprising (f) storing the message; and wherein step (e) comprises changing server information of the stored message.
- 5. The method of Claim 1 wherein step (c) comprises periodically attempting delivery of the message from the relay server to the messaging server.
 - 6. The method of Claim 5 further comprising:
- (d) invoking another messaging server when the message is undeliverable to the messaging server in step (c).
 - The method of Claim 1 further comprising:
 - sending the message to the messaging server in response to (d)

20

25

step (c).

5

and

20

25

- 8. The method of Claim 3 further comprising:
- (f). sending the message to the other messaging server in response to step (e).
- 9. A computer network for providing a messaging service, the network comprising:

a messaging server;

a DNS server operable to route a message to the messaging server;

a relay server operably connected to the DNS server and the messaging server, the DNS server operable to provide the message to the relay server when the message is undeliverable to the messaging server;

wherein the relay server is operable to re-route the message from the relay server to the messaging server.

- 10. The network of Claim 1 further comprising: another messaging server, the other messaging server invoked by the relay server when the message is undeliverable to the messaging server in response to the re-routing,
- 11. The network of Claim 10 wherein the relay server is operable to route the message to/the other messaging server.
 - 12. The method of Claim 11:

a storage device operably connected to the relay server and the other messaging server, the message being stored in the storage device; and wherein the relay server is operable to change server information of

the stored message to route the message to the other messaging server.

13. The network of Claim 9 wherein the relay server is operable to periodically attempt delivery of the message from the relay server to the messaging server.

- 14. The network of Claim 13 wherein the relay server is operable to invoke a process to create another messaging server when the message is undeliverable to the messaging server in response to the re-routing.
- 15. The network of Claim 9 wherein the relay server is operable to send the message to the messaging server in response the re-routing.
- 16. The network of Claim 11 wherein the relay server is operable to send the message to the other messaging server in response to routing the message to the other messaging server.
- 17. The network of Claim 9 wherein the messaging server and the relay server are within a first data center.
- 18. The network of Claim 10 wherein the messaging server and the other messaging server are in first and second data centers, the first data center remote from the second data center.
- 19. The network of Claim 9 wherein the relay server is operable to invoke a process to create another messaging server with a same name and IP address.